**Summer EBT FAQ**

1. **What is the Summer Electronic Benefit Transfer Program for Children (Summer EBT), also known as SUN Bucks?**
	1. Summer EBT is a new program that provides families with school – aged children a benefit payment to purchase food during summer months when schools are not in session. In Kansas it’s just called “Summer EBT”, but some other states call the program “SUN Bucks.”
2. **Who is eligible for Summer EBT?**
	1. All children who were enrolled in a Kansas school and eligible to receive free or reduced price meals at a Kansas school under the National School Lunch Program at any point during the school year, and school–aged children (ages 7 – 17 years) in families receiving Food Assistance, Temporary Assistance for Needy Families (TANF), Medicaid, and/or Foster Care benefits at any point during the school year are eligible for the benefit.
3. **What is the Summer EBT benefit amount?**
	1. The benefit amount for each eligible school–aged child is $120.
4. **Does my child have to be a U.S. citizen to be eligible for Summer EBT?**
	1. No. There is not a U.S. citizenship requirement to be eligible for Summer EBT.
5. **When can I expect to receive Summer EBT benefits for my child(ren)?**
	1. By the end of July 2024 benefits will be issued automatically to eligible children who can be identified by DCF. Any child(ren) who did not receive benefits by the end of July 2024 may apply for Summer EBT benefits through the online self–service portal, <https://cssp.kees.ks.gov/apspssp/sspNonMed.portal>. Online applications will be accepted from August 12, 2024, through August 31, 2024.
6. **Can I receive my child’s Summer EBT benefits faster by calling my local DCF office or KSDE office?**
	1. No. Calls to the local DCF or KSDE office or your school will not result in faster processing of benefits. If you have a question about your benefits or their issuance, please call DCF Customer Service at 1-888-369-4777.
7. **What if I do not want Summer EBT benefits?**
	1. Summer EBT benefits are non-transferable. Selling, trading, or giving your EBT benefits to another person is illegal and can result in you being fined or becoming ineligible to receive Food Assistance benefits. If you receive a Kansas Benefits Card in the mail and do not want benefits, please destroy the card.
8. **If I did not receive Summer EBT benefits and believe I should have, how do I request benefits?**
	1. Any child(ren) who did not receive benefits by the end of July 2024 may apply for Summer EBT benefits through the online self–service portal, <https://cssp.kees.ks.gov/apspssp/sspNonMed.portal>. Online applications will be accepted from August 12, 2024, through August 31, 2024.

**Kansas Benefits Card FAQ**

1. **What if I don’t have an EBT card?**
	1. If you do not have a Kansas Benefits Card, you will receive one in the mail. If you need a new Kansas Benefits Card due to it being lost or stolen, please call 1-800-997-6666 or visit [www.ebtEDGE.com](http://www.ebtEDGE.com)
2. **If I have more than one child, will I get a different card for each child?**
	1. No. If you have more than one child approved for Summer EBT benefits, you will receive all benefits on one card.
3. **How long will I have access to use the Summer EBT benefits on the Kansas Benefits Card?**
	1. Summer EBT benefits will be expunged 122 days after being issued to the card. This is different from other Food Assistance benefits which stay on the card until the card is inactive for 9 consecutive months. The goal of the program is to provide extra assistance during the summer months. If you also receive Food Assistance benefits on your card, your Summer EBT benefits will be used before your Food Assistance benefits.
4. **Who will get the Kansas Benefits Card if parents or guardians are not living together?**
	1. Summer EBT benefits will be provided to the current household that is receiving benefits from DCF for that child or where the child is currently residing.
5. **What if I get a Kansas Benefits Card with Summer EBT benefits but the child is no longer in my care?**
6. If a child is not in your care, you are not eligible to receive Summer EBT benefits for that child. Call DCF at 1-888-369-4777 if you received benefits that you are not eligible to receive. Summer EBT benefits are non-transferable. Selling, trading, or giving your EBT benefits to another person is illegal and can result in you being fined or becoming ineligible to receive Food Assistance benefits.
7. **How do I set my PIN for the Kansas Benefits Card?**
	1. You must call 1-800-997-6666 or visit [www.ebtEDGE.com](file:///C%3A%5CUsers%5Cdcfckeckeisen%5CDownloads%5Cwww.ebtEDGE.com). The letter you receive with your Kansas Benefits Card will provide instruction for setting your PIN. If you do not have a Social Security Number, please call DCF Customer Service at 1-888-369-4777 to assist you with the first step in setting up your new Kansas Benefits Card.
8. **How do I check my balance on my Kansas Benefits Card?**
	1. You may call 1-800-997-6666, visit [www.ebtEDGE.com](file:///C%3A%5CUsers%5Cdcfckeckeisen%5CDownloads%5Cwww.ebtEDGE.com) or download the EBT Edge app on your smartphone.
9. **I currently receive public assistance and have a Kansas Benefits Card. Will Summer EBT benefits be loaded to that card?**
	1. Yes. If eligible, Summer EBT benefits will be automatically added to your card.
10. **I didn’t receive my Kansas Benefits Card for Summer EBT. What should I do?**
	1. Your Kansas Benefits Card will come separate from your notification letter received from DCF. Call 1-800-997-6666 or visit [www.ebtEDGE.com](http://www.ebtEDGE.com) if you have questions about your card.
11. **I lost my Kansas Benefits Card. How do I get a new one?**
	1. If you lost your Kansas Benefits Card, call FIS at 1-800-997-6666 or visit [www.ebtEDGE.com](http://www.ebtEDGE.com).
12. **What if I have issues with my Kansas Benefits Card?**
	1. If you need help with your Kansas Benefits Card, please call FIS at 1-800-997-6666 or visit [www.ebtEDGE.com](http://www.ebtEDGE.com).
13. **I receive free or reduced price meals for my children, would I be eligible for Food Assistance?**
	1. If you are eligible for free or reduced price meals for your child(ren), your household may be eligible for Food Assistance. You can apply for Food Assistance online by visiting our website at <https://cssp.kees.ks.gov/apspssp/sspNonMed.portal>, by calling 1-888-369-4777 to request an application be mailed to you or by visiting a local DCF Service Center to pick up an application. To locate the nearest service center, please visit <https://www.dcf.ks.gov/services/Pages/DCFOfficeLocatorMap.aspx>. The Harvesters SNAP Outreach team can also help you apply for Food Assistance. You can call them at 1-877-653-9522 or visit their website at <https://www.harvesters.org/get-food-assistance/snap-assistance>.